

Scotland

NetworkRail

Mark Lazarowicz MP
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Edinburgh
EH7 4LT

Buchanan House
58 Port Dundas Road
Glasgow
G4 0LQ

T: 0141 555 4015

15 August 2014

Dear Mr Lazarowicz,

Thank you for your follow up letter dated 5 August in relation to access changes at Waverley station.

Network Rail recognises that, as far as practically possible, all passengers should be able to use and enjoy the facilities provided. To that endeavour, Waverley station is now more accessible than at any time in its history. We have three fully accessible entrances to the station. Lifts permit step free access to and from Princes Street, Market Street and Calton Road.

In relation to the points you raise regarding cyclists, the removal of all private vehicles from the station has necessitated a change in the usage of the north ramp. The closure of the south ramp has meant that the north ramp will now be used throughout the day for deliveries via transit and long wheel base vans. As a result we can no longer permit passengers and cyclists to use the roadway. The turning circle has been fenced off to prevent passengers and cyclists from being put at risk by vans manoeuvring while making deliveries.

Deliveries are vital to allow station shops to continue to trade. While we concentrate most of our deliveries to the station prior to peak time travel, the only access through which it is viable to do this during the day is via the north ramp. Looking ahead, the station team will look at other options to improve the station delivery process.

However, in the meantime, all cyclists should dismount before walking into the station with their bikes.

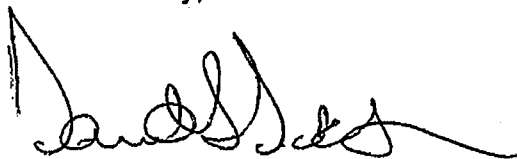
Network Rail recognises the importance of cycling as a mode of transport within and across the city. To enhance the facilities for cyclists within the station new cycle racks have been installed on the west side of the station, near the north ramp to minimise inconvenience to cyclists. We have also installed cycle ramps on the stairs at the entrance at Calton Road and also on the stairs at the back of the main concourse which run up to the upper level of the station. These minor improvements will help cyclists access the station and transport their bike within the station.

In relation to your points on station signage for taxis, I attach plans of how our revised sign cubes will look following planned amendment. These will be in position by Monday 18 August. The station currently has a Lothian Buses information point and I also attach a picture for your reference. We have a meeting scheduled with Lothian Buses and Transport for Edinburgh to discuss messages and input into our new digital screens, to ensure that information provision for all modes of public transport provides travellers with accurate, up to the minute details.

We understand that recent changes implemented at Waverley have not been universally welcomed but it is our job to balance convenience with the safety and best interests of all our station users. Station staff will keep current arrangements under review.

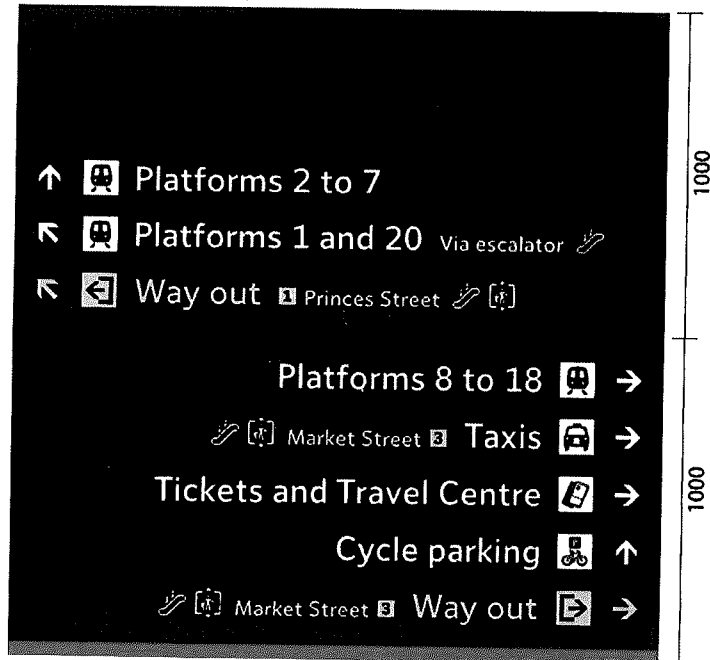
I trust the information provided answers the questions raised.

Yours sincerely,

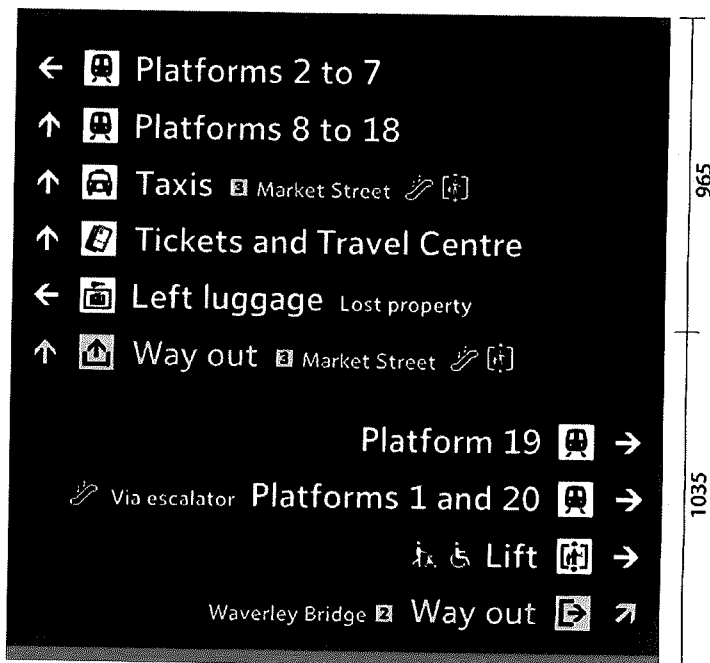


David Dickson
Route Managing Director, Scotland

CUBE 1



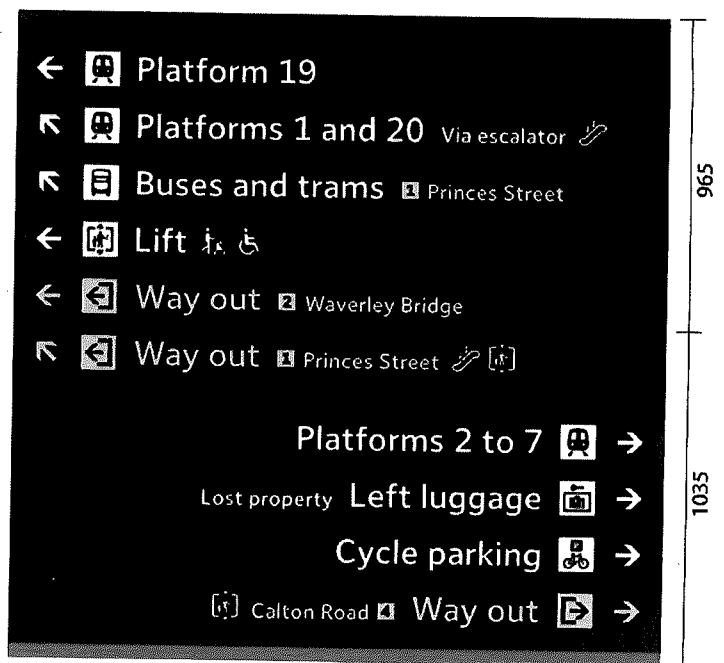
SIDE A



SIDE B

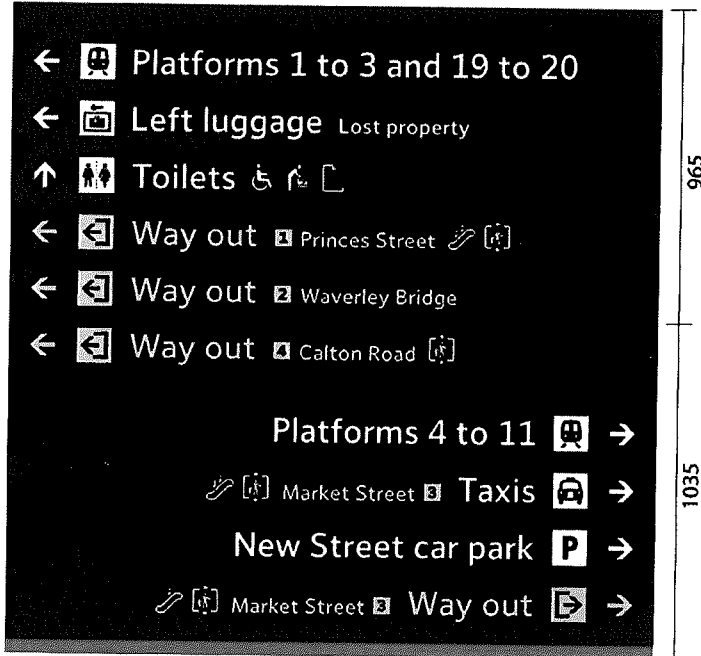


SIDE C

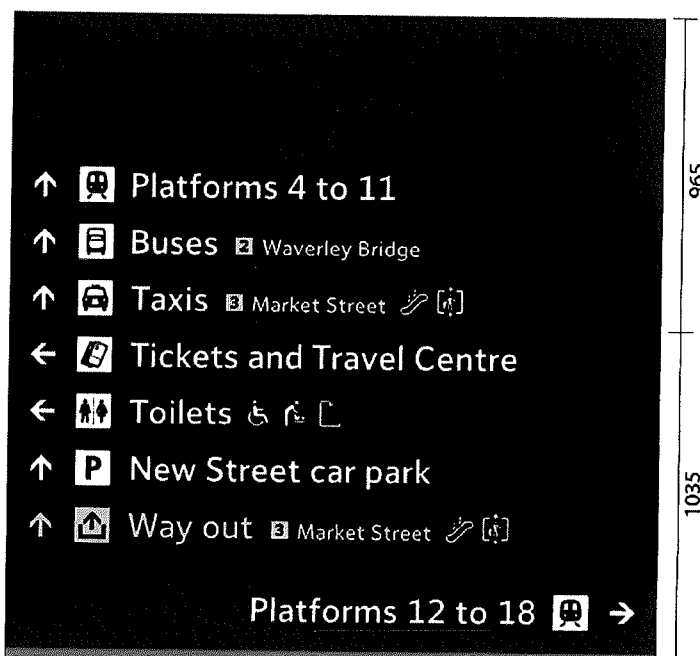


SIDE D

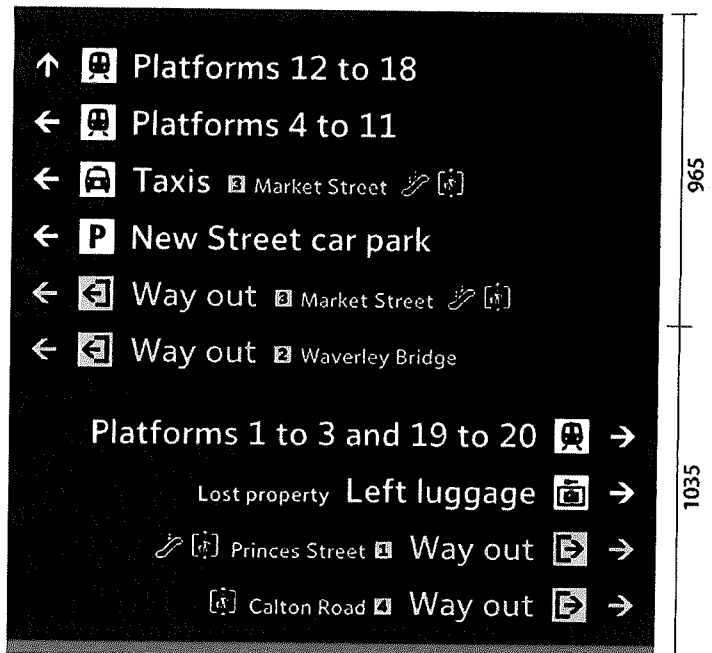
CUBE 2



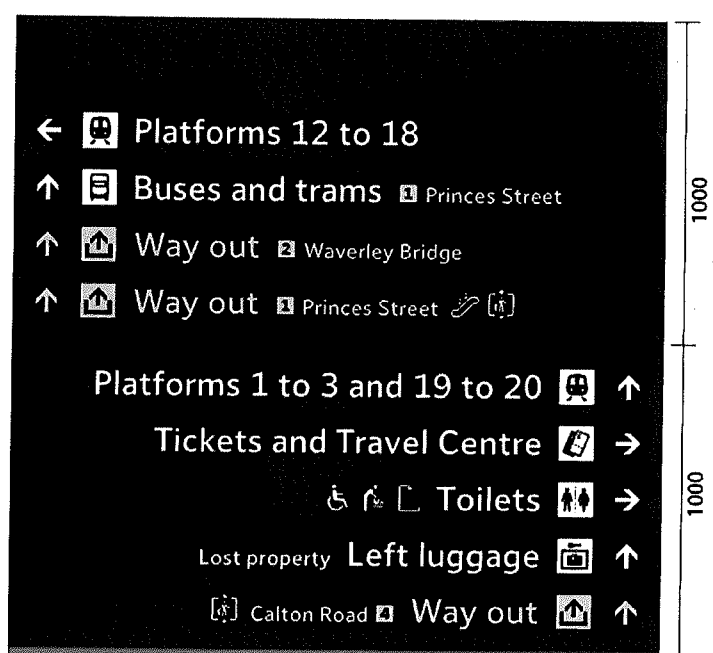
SIDE A



SIDE B



SIDE C



SIDE D

CUBE 3

← Platforms 1 and 20

↑ Platforms 2 to 7

← Platforms 12 to 19

← Way out Princes Street

↑ Way out Calton Road

Via escalator Platforms 8 to 10 →

Market Street Taxis →

Lift →

Market Street Way out →

965

1035

SIDE A

↑ Platform 11

↖ Platforms 8 to 10 Via escalator

← Platforms 2 to 7

↖ Taxis Market Street

↑ Lift

← Cycle parking

↖ New Street car park Via escalator

↖ Way out Market Street

Waverley Bridge Buses →

Waverley Bridge Way out →

965

1035

SIDE B

← Platforms 8 to 10 Via escalator

← Platform 11

↑ Buses

← Taxis Market Street

← Lift

↑ Way out Waverley Bridge

Platforms 1 and 12 to 20 →

Tickets and Travel Centre →

Lost property Left luggage →

Princes Street Way out →

965

1035

SIDE C

↑ Platforms 1 and 12 to 20

↑ Way out Princes Street

← Way out Waverley Bridge

Platforms 2 to 7 →

Via stairs Platforms 8 to 10 →

Calton Road Way out →

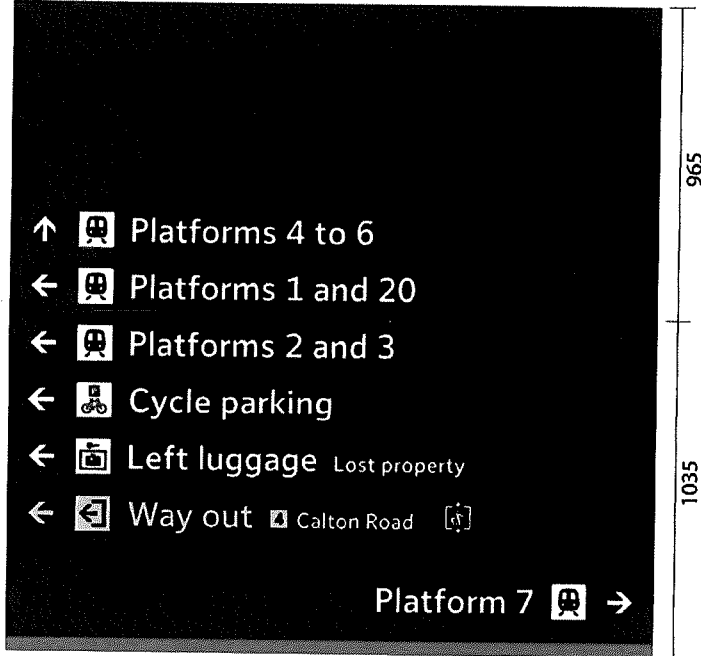
Market Street Way out →

965

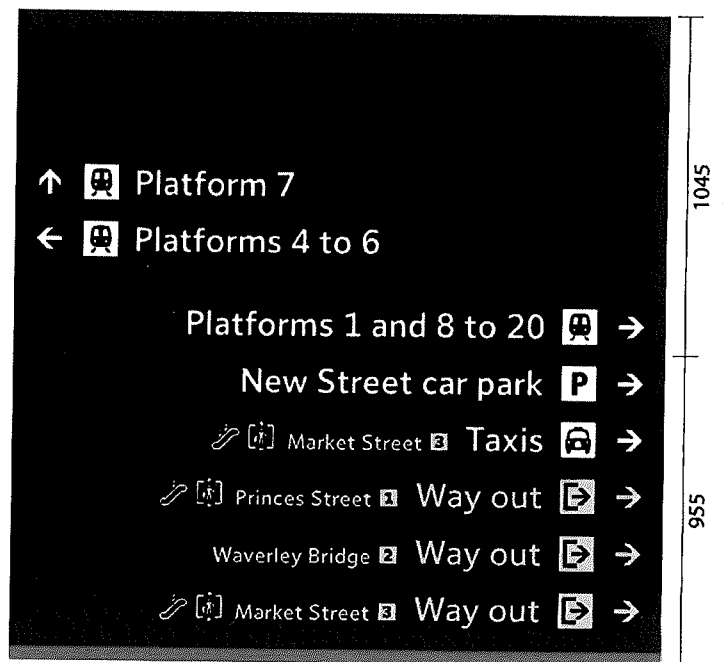
1035

SIDE D

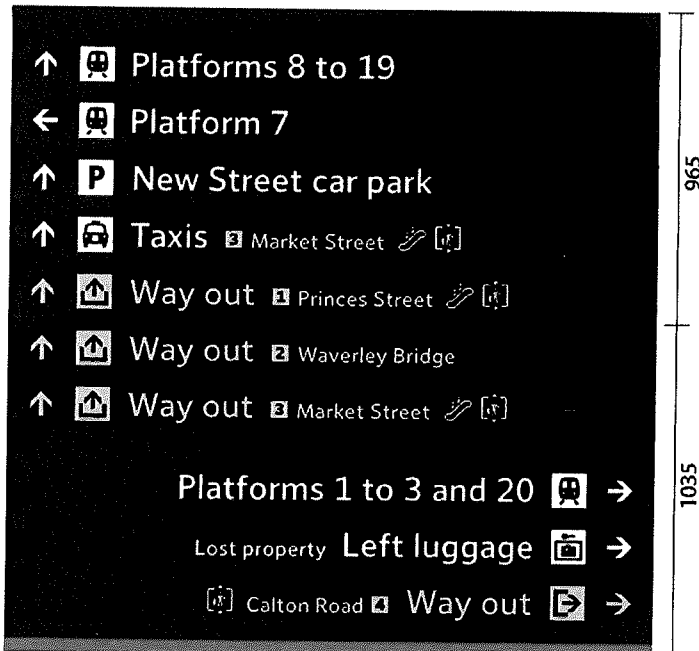
CUBE 4



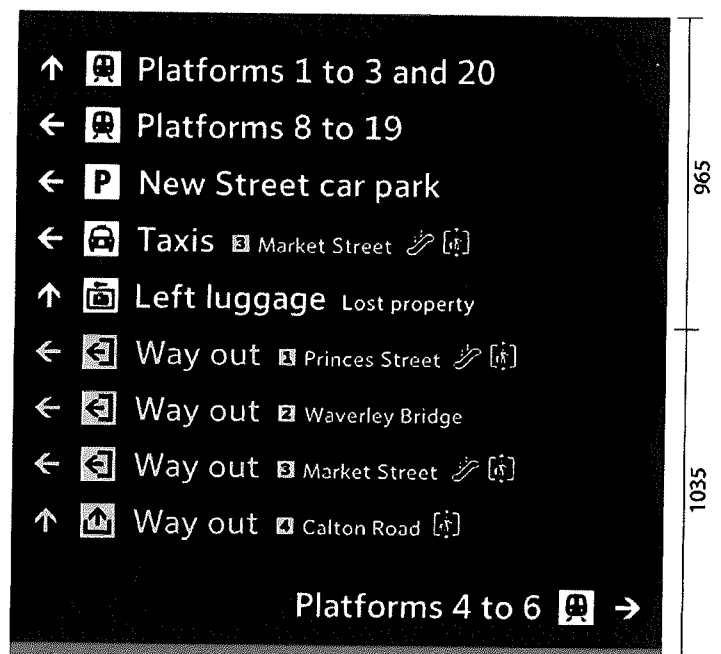
SIDE A



SIDE B



SIDE C



SIDE D

CUBE 5

↑ Platform 3

← Platform 2

↑ Cycle parking

↑ Way out Calton Road

Platforms 4 to 7 →

New Street car park →

Market Street Taxis →

Market Street Way out →

965

1035

SIDE A

↑ New Street car park

→ Taxis Market Street

← Cycle parking

↑ Way out Market Street

← Way out Calton Road

Platforms 4 to 11 ↑

Platforms 1 and 12 to 20 →

Tickets and Travel Centre →

Princes Street Way out →

Waverley Bridge Way out →

965

1035

SIDE B

↑ Platforms 1 and 12 to 20

← Platforms 4 to 11

← New Street car park

↑ Taxis Market Street

↑ Tickets and Travel Centre

↑ Way out Princes Street

↑ Way out Waverley Bridge

← Way out Market Street

Platform 2 →

Lost property Left luggage ↑

965

1035

SIDE C

← Taxis Market Street

↑ Platform 2

← Platforms 1 and 8 to 20

← Left luggage Lost property

← Way out Princes Street

← Way out Waverley Bridge

Platform 3 →

Cycle parking →

Calton Road Way out →

965

1035

SIDE D

CUBE 6

1000mm

1000mm

↑  Way out  Calton Road 

Platform 3  →


Cycle parking  →

 Lift  ↑

SIDE A

↑  Platform 3


↑  Cycle parking

Platforms 1 to 2 and 4 to 20  →

New Street car park  →

  Market Street  Taxis  →

Tickets and Travel Centre  →

Lost property Left luggage  →

  Princes Street  Way out  →

Waverley Bridge  Way out  →

  Market Street  Way out  →


1045mm

955mm

SIDE B

1045mm

955mm

↑  Platforms 1 to 2 and 4 to 20

←  Platform 3

↑  New Street car park

↑  Taxis  Market Street  

↑  Tickets and Travel Centre

←  Cycle parking


↑  Left luggage Lost property

↑  Way out  Princes Street  

↑  Way out  Waverley Bridge


↑  Way out  Market Street  

SIDE C

←  Platforms 1 to 2 and 4 to 20

←  New Street car park

←  Taxis  Market Street  

←  Tickets and Travel Centre

←  Left luggage Lost property

←  Way out  Princes Street  

←  Way out  Waverley Bridge

←  Way out  Market Street  

 Lift  →

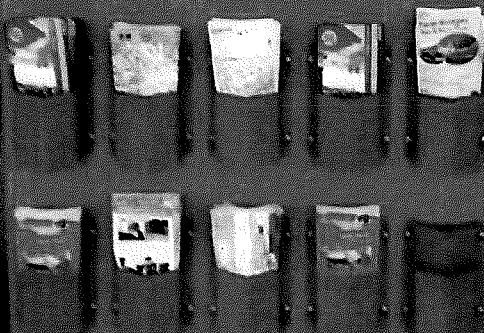
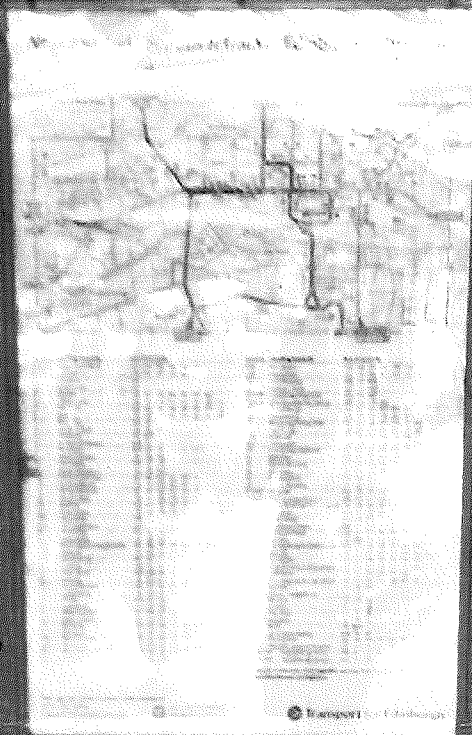
 Calton Road  Way out  →

965mm

1035mm

SIDE D

Bus Information



Lothian Buses
...way ahead in Edinburgh

