

## **Spaces for People – the Future ... Spokes public meeting 18.3.21... Audience feedback survey**

155 people attended the meeting, of whom around one-third completed the feedback form when they left

### **Are you likely to participate in one of our events in the future?**

Yes	43
No	1
Maybe	7
	51

### **How would you rate the event overall?**

5 very good	22
4 good	24
3 medium	0
2 poor	2
1 very poor	3
	51

### **Would you recommend this event to a friend or colleague?**

5 definitely	23
4	24
3	0
2	2
1 definitely not	3

### **Is there anything we could have done to make your event experience easier or more convenient?**

All went very smoothly.

Couldn't see how to raise a question - perhaps make this clearer at the outset

From my response to question 4: It could be my internet connection but I wonder if a platform such as Teams or Zoom might be better.

no - all good - though I had to register twice as I couldn't find the link to start the meeting

No, great platform, well run and nice to sit at home and hear all the chat!

No. Haven't used webinar before but it was straightforward.

not really

The webinar was great. Would never have been able to attend a live event

Tighter on time

Timing and length were both fine.

YES would of like to know where funding is coming from to remove these schemes as kept saying millions spent already but not enough

### **Were there any aspects of the event you didn't like?**

answers to questions a bit long and therefore not enough questions answered

Bit difficult to get in at the start

Can't feel the mood in a virtual meeting

I find it difficult to stay tuned to online sessions of more than an hour (but it helps using headphones as I can move around).

i would have liked to see who else was there.

It could be my internet connection but I wonder if a platform such as Teams or Zoom might be better.

Much too one-sided in favour of SFP.

not really

Not really! Thanks for a great event.

some of the "official" statements felt like that they knew the answers before asking the questions - so asked the questions with an agenda...

Some technical audio problems at times.

Sound occasionally cutting out

The acceptance that interventions could displace traffic to other residential streets but little acknowledgement of the effect on those residents.

The arrogant attitude shown by the Council Transport Convener in her description of traders lack of understanding as to what is good / bad for their business

The technology was a bit clunky.

Very good for a first attempt!

When there were no photos - hard to picture areas/routes/schemes if not already familiar with them. It was also a bit long.

yes my questions not answered saying that bollards are cheap this is tax payers money wasting

### **What would you like to see covered in future events?**

A special event on dangerous junctions report and action - I would like to understand more about why it is so complex & expensive to re-configure junctions, and why it is difficult to model the impact / unexpected consequences of changes at dangerous junctions - can't HGVs be banned from the city centre - forcing loads to be split at the city edge and where possible split into smaller loads on smaller vehicles?

An event on disabled cycling - or an event on what inclusive active travel means in policy and practice

City Mobility Plan

Contributions from campaign groups in different parts of Scotland would be interesting.

could we hear directly from minority groups and their experiences of active travel within the city i.e. disabled and people from BAME backgrounds

Cycle theft and damage to city bikes stands

affordable bikes

cycling to the new secondary school in Craigmillar.

Detailed comments on the Leith Walk works and a specific on the thinking behind the Silverknowes road cycle lane - I confess to cycling through the Road Closed notices the other day and being completely baffled by the thinking of two lane cycle way reducing to one with what looks like "alternate" give way - you know the alternating 3 lane road - with no-one having clear priority

Experiences outside Edinburgh - Spokes' meetings have had contributions from elsewhere in the Lothians in the past. (I'm in East Lothian.)

how we get traffic to reduce their speed.

Initiatives to promote the ten minute neighbourhood. At present the council is not doing enough and has shifted too much on to local traders who are struggling during the pandemic.

lobbying politicians

Love to hear from someone involved in the transformation of Paris.

More detail -objectives, designs, rationale and timings of future measures/schemes to be introduced. Also, how SfP schemes are building the foundations for the incremental development/implementation of strategic initiatives.

More online webinars please! with child care I would not be able to attend in person. but it's great to attend online.

Need speakers from East/West/Midlothian to talk about their ambitions and their work so far.

NOTHING THEY ARE RUBBISH 1ST AND LAST TIME ATTEND

That you are improving routes from Edinburgh to midlothian!

The potential of 'homezones' as seriously people friendly streets.

There is so much currently happening that updates are always useful. It would be great to hear how we can engage more people and support our fellow Edinburgh residents through changes that some of us find more difficult than others.

**Which elements of the event or speakers did you like the most?**

Access to meeting during pandemic restrictions

All

All good

all good, also liked the way the questions were handled

All very good - Lesley must be one of the most clear-headed and empathetic politicians, and your "local member" speakers give us hope for the future!

All were good but I found Jocelyn's very specific points (and her response regarding social media) particularly inspiring given that she was just speaking from life like the other two non-Council contributors. I also liked the stress on what I regard as 'normal' cyclists - children, non-Lycra-clad adults - as well as reference to those who walk and use mobility scooters. Motorists have been able to take too much away from the rest of us for too long, it seems to me.

All were impressive.

Analysis of effects and benefits on active travel

Caroline Brown was an excellent chair, hearing the community voices was great too.

Caroline did a lovely job of managing the questions. It was great to hear from Lesley and Phil, and really helpful to hear people speaking about specific areas

Contributions from Council TEC members as well as 'members of the public'

Councillor McInnes and Ewan, but all the speakers were good,

Dr Caroline Brown is as entertaining, erudite and genuine as ever.

Enjoyed hearing how well safe route to James Gillespie is working

Excellent Q&A session

From The convenor on council

good chairing and timekeeping

Good to see the councillors present their view

Great getting the local perspectives

Great to hear directly from the Transport Convener and hear her passion for improving the city transport network.

I could not get sound so it was no use to me

I enjoyed the interaction of all speakers and Caroline was a brilliant Q&A host!

I missed the first half but thought the discussion and Q. & A. was very constructive and instructive.

I really liked Councillor Lesley MacInnes and thought her strong leadership and genuine desire for change and to do the best thing for all Edinburgh residents was incredibly reassuring.

I thought the speakers were great! I really appreciated Councillor Lesley MacInnes's contribution.

Interesting to hear of the detailed work from the council, but also the real impact for for example, children going to school.

It was really informative in terms of Lesley MacInnes and Phil Noble's contribution. I have only heard them talking about Spaces for People in terms of having to defend them in council meetings - it was great to be reminded of how the decisions are made, the positive impacts and just to be reminded of some of the facts. There has been an enormous amount of disinformation about the project particularly around the issue of disability.

I was very pleased to see so many women on screen.

Lesley MacInnes is great.

Personal reflections of pro-SfP attendees

Q and A

Q and A session

Q and A very informative

Q&A was brilliantly coordinated by Caroline Brown - all the speakers were excellent

Speakers presented sufficient detail to illustrate their arguments and provided constructive solutions

Speakers with photos to illustrate the SfP areas they were talking about

The calm reasoned level headed speakers who were all able to articulate so effectively with logical responses

The explanations of the interventions.

The format, short sessions, Q and A

The frankness of some of the comments around cost etc of some of the works tried - I suggest agreeing in future to record and publish these.

I like and agree with the "block the haters" unfortunately - that would bring out oceans of vitriol if published - so agree it as policy in the background.

the local people talking about their experiences

the Q & A

They were all well informed and had a clear sight of their objective.

variety

Was all relevant and useful to hear from people across the city. Q&A was well chaired by Caroline.

**Will the event inspire you to do something differently? If so, what?**

Articulate the arguments for cycling more effectively

Be able to talk with people about SfP with more confidence. (Already walk and cycle for most short journeys.)

be active

Complete the Spaces for People consultation, encourage others to do the same and get more involved with spokes.

Explore more of the Spaces for People interventions in different parts of Edinburgh

Fill in the questionnaire

find out more about bike buses or walking buses for schools

Focus more on the rights of the child in transport schemes

How to deal with social media haters

I liked the encouragement for leading by example and not engaging with negativity (on social media)

I will be joining Spokes!

I will join Spokes

I'm a disabled driver so not easy to answer but will think more about the issues raised.

Inspired me to keep the faith! SfP is a positive thing for Edinburgh, but social media can grind you down. important to keep the positive messages out there

It has renewed my resolve in terms of defending the Spaces for People programme. It has also made me look up the interactive map that shows all the new routes - during the meeting I planned a cycle from Corstorphine to Blackford Hill using the Blackford route which I hadn't know about!

It might make me reconsider my efforts on social media!

Keep supporting improvements to active travel infrastructure

Keep trying to be positive on social media!

Less social media with anti SfP groups

Lobby for more interventions to reduce the impact of traffic.

look at the SfP with a new more critical eye in terms of what we should keep for the long-term

Look more critically at the current schemes as to the benefits & complete the SfP - The Future survey

NO I WILL BE KEEPING MY CAR

No.

not really

Not really. I just feel better informed about what's been done to date, what's planned and more importantly why.

Perhaps explore the Edinburgh schemes a bit as lockdown becomes less strict.

Seek to get a scheme looked at for my place of work, a nursery next to a primary school on a busy main road. I am a daily cycle commuter across central Edinburgh.

Yes participate in survey

Yes, encourage more people to cycle!

Yes; post something about the dramatic improvement to the environment outside JGPS